



Member Code of Conduct

FOR YOUTH DEVELOPMENT®
FOR HEALTHY LIVING
FOR SOCIAL RESPONSIBILITY

The mission of the Greater Peoria Family YMCA is to put **Christian principles into practice through programs** that build healthy spirit, mind and body for all. These principles include caring, honesty, respect and responsibility and are the basis for all we do as an organization. Using them as a guide, we have developed the following Code of conduct to ensure that all who enter our facility enjoy a safe, welcoming and comfortable environment.

We respectfully require that all individuals act in a manner that upholds these principles at all times when they are in our facilities or participating in YMCA programs in our community. We expect those using the YMCA to behave in a way that shows respect and caring for others, which include not using any language that is inflammatory or obscene or engaging in any action that can hurt or frighten another person or that falls below a generally accepted standard of conduct. Specifically, action which does not show respect for others and is not permitted at the Y includes but is not limited to:

- ✓ Wearing appropriate attire is required, including but not limited to only wearing swimsuits, in the pool area, and shoes, shorts and a shirt or leotard in all other areas of the facility. Clothing with vulgar or profane writing or pictures is, not allowed in the facility. Individuals wearing such clothing will be asked to change clothes or leave the YMCA premises
- ✓ Using angry or vulgar language, including, but not limited to swearing of any kind, name calling or shouting
- ✓ Making physical contact with another person in an, angry or threatening manner
- ✓ Engaging in sexual activity or contact with another person
- ✓ Harassment, bullying or intimidation by words, gestures, body language or any other menacing behavior
- ✓ Stealing or destruction of property, whether intentional or as a proximate result of other behavior
- ✓ Carrying or concealing any weapons, devices or objects which may be used as weapons
- ✓ Using or possessing illegal drugs, controlled substances without valid prescription, chemicals or alcohol on YMCA property or in YMCA vehicles
- ✓ All YMCA facilities and properties offer a smoke-free environment
- ✓ Any other conduct of an inappropriate, threatening or offensive nature

Members are encouraged to be responsible for their personal comfort and safety and to ask any person whose behavior threatens their comfort to refrain from doing so. If a member or guest feels uncomfortable confronting the person directly, they should report the behavior to a staff and/or in extreme cases notify the Peoria Police Department.

The Leadership team of the Greater Peoria Family YMCA will investigate all reported incidents. Suspension or termination of YMCA membership privileges, ranging in time from one day to permanent dismissal, may result from a determination by the management staff that a violation of this Code of Conduct has occurred.

Greater Peoria Family YMCA
We are for Youth Development, Healthy Living, & Social Responsibility

CONDUCT	CONSEQUENCE	AUTHORITY
Use of any swearing vocabulary, vulgar or angry language General disregard of YMCA'S policies, rules or property.	Verbal Warning	Any Staff Member
Use of angry, disrespectful or vulgar language with members or staff Further disregard of YMCA policies, rules or property after verbal warning	Additional Verbal Warning or Removal from facility Any removal is automatic 2 week suspension	Any Director
Harassing or intimidating by words, gestures, body language, or any other menacing behavior with members or staff Second documented one-day removal in 90 days	Minimum Two Week Suspension	Any Director
Passing of membership cards to unauthorized users Jeopardizing safety of themselves or others Physical contact in anger, threatening or sexual manner Second documented two-week suspension in 6 months	Minimum One Month suspension	Senior Level Leadership/ Membership Director
Chronic disregard for policies Sexual behavior that is harassing or intimidating in any fashion Physical violence against another, vandalism, stealing or illegal activity Carrying or concealing any weapons, devices or objects which may be used as weapons Any suspension after returning from a one-month suspension in twelve months	Membership Revoked	Director of Operations and/or CEO

- Any staff member has the authority to remove members or guests for the remainder of the day for Code of Conduct violations.
- Building Supervisor handles incident, fills out conduct report and gives to Director of Operations and CEO.
- Members are responsible for their guests and may have their guest privileges revoked.
- Membership revocation may be reviewed after one year, except for instances involving illegal activity.
- During Suspension/Revocation Membership billing is suspended and not charged during this time.
- Suspension/Revocation applies to all Greater Family YMCA and RiverPlex locations.